

Business Hours

Monday-Friday 8:30am-8pm EST Saturday & Sunday 9:30am-5pm EST

> Office: <u>786-418-8336</u> After Hours: <u>786-872-8027</u>

Return Policy Updated 5/29/2024

Leya Health Return Policy

At Leya Health, we package every item with love and care to ensure your order arrives in pristine condition. If your item was received opened, dirty, or damaged due to shipping mishandling, please contact us immediately for assistance.

How to Report a Damaged Item

If your item was damaged during shipping, please email us at info@leyahealth.org or call our customer service team at 786-418-8336. Please have your order number ready. We will provide a full refund for any items damaged in transit. All returns are to be mailed to:

Leya Health 18117 Biscayne Blvd #1414 Aventura, FL 33160

Items <u>must</u> be received before issuing the refund.

Non-Damage Related Returns

In cases where you mistakenly purchased the wrong size, no longer want or need the item, or shipped it to the wrong address, please note the following:

- No Automatic Refunds: Refunds will not be automatically processed for non-damage related reasons.
- **Restocking Fee**: Leya Health will determine how to process the return on a case-by-case basis. In most cases, a 15% restocking fee will be deducted from the original purchase price.

We appreciate your understanding and cooperation. Our goal is to ensure your satisfaction while maintaining efficient operations.

For any further questions or assistance, please don't hesitate to reach out to our customer service team. Thank you for choosing Leya Health!